

An update on ...

Scaling-up Successful, Sustainable and  
Innovative WASH Service Delivery  
Approaches in Malawi

## THINGS to SHARE

1

### Success in CLTS

The community's willingness to re-construct 'temporary latrines' before re-building houses in the aftermath of the floods suggests that the CLTS has been effective

2

### Effectiveness of community leaders in achieving ODF

Natural Leaders and Village Health Committees are proving to be the most effective village-based structures for speedy attainment of ODF. It is important to achieve 'buy in' from local leaders including village chiefs

3

### Investing in Water Management Structures

The project is strengthening the technical and financial management capacity of Water Users Associations for sustainable operation and management of gravity-fed water systems. This includes training in operation & maintenance, catchment conservation, tariff setting, financial management and reporting

## Things about the way you work with Local Government that are effective ...

1. **Building on what the district structures already have** – We have unearthed some existing knowledge within the district team through the activation of the WASH database though the necessary skills and motivation have lapsed.
2. **Institutionalising the Project's Theory of Change** - The District Team didn't initially understand that this is not a traditional WASH service delivery project but takes an approach that builds capacity of local structures. With continued training and engagement, the Team has understood and values the project's approach.
3. **Continuous engagement of local structures throughout the project cycle** - Continuous and good collaboration with all district and community-based structures in project implementation and alignment to the district wide sector plans are key to ownership and sustainability. These structures are also involved in lesson documentation and dissemination.